



Dr. B. B. HEGDE FIRST GRADE COLLEGE, KUNDAPURA

Accredited by NACC With B++ Grade (Cycle I)

(Affiliated to Mangalore University)

(A Unit of Coondapur Education Society (R.), Kundapur)

Smt. Vishalakshi B. Hegde Campus, N.H.-66, Sangam, Kundapur-576201, Udupi Dist.

E-mail : bblegdecollegkundapur@rediffmail.com

Website : www.bbhegdecollege.com

Fax & Phone : 08254 - 235588, 235589, Mob : 9844218126

Prof. K. Umesh Shetty, M.Com, M.Phil, PGDHE.

PRINCIPAL

No. BBHC /2023-24/MRP- 45

Date: 07/06/2024

## Certificate

*This is to certify that the Mini research project entitled "A study of customer satisfaction towards online shopping with reference to Kundapur", submitted to the Mangalore University, in partial fulfilment of the requirements for the award of the Degree of Bachelor of Commerce is the record of original work done by the students of III B.Com (A) during the Academic year 2023-24. They did this work under my supervision and guidance. This report has not previously formed the basis for the award of any candidate of any Degree/Diploma/ Associateship/ Fellowship or other similar title of the University earlier.*

**Principal.**

*Principal*

Dr. B.B. Hegde First Grade College

Countersigned

**Signature of the Guide**

**HOD, Commerce**



**Dr B. B. HEGDE FIRST GRADE COLLEGE, KUNDAPURA**

Accredited by NAAC with B++ Grade ( Cycle 1

(Affiliated to Mangalore University)

(A Unit of Coondapura Education Society (R) , Kundapura)

**MINI RESEARCH PROJECT ON**

**A STUDY OF “CUSTOMER SATISFACTION TOWARDS ONLINE SHOPPING,  
WITH REFERENCE TO KUNDAPURA”**

**GUIDE:**

Mr. Sathish Kanchan , Assistant Professor ,

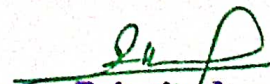
Department of Commerce

**PROJECT TEAM**

<b>ROLL. NO</b>	<b>REGISTER .NO</b>	<b>NAME</b>	<b>CLASS &amp; SECTION</b>
CM21009	U05BB21C0057	Amratha VT	III B.Com`A`
CM21025	U05BB21C0085	K Shrinidhi	III B.Com`A`
CM21020	U05BB21C0047	Deepa	III B.Com`A`
CM21046	U05BB21C0072	Rakshitha	III B.Com`A`



**YEAR: 2023-2024**

  
**Principal**  
Dr. B.B. Hegde First Grade College  
Kundapura -576201

ಇಕಾಂ  
ಎಕ್ಸ್‌ಪ್ರೆಸ್

ಇಕಾಂ ಎಕ್ಸ್‌ಪ್ರೆಸ್ ಲಿಮಿಟೆಡ್

Ecom  
Express

ECOM EXPRESS LIMITED

## Delivery Centre (KKN)

Vivekananda K, 36-3 Ammarasana Nilaya Chikken Sal Road ,  
Kundapura -576201

This is to certify the Amratha V T (CM21009), Rakshitha (CM21046), Deepa (CM21020),  
K Shrinidhi (CM21025) Students of final year B.Com of DR.B B HEGDE FIRST GRADE  
COLLEGE KUNDAPURA have undergone a mini project entitled "A study of Customer  
Satisfaction towards Online Shopping with reference to Kundapura".



Principal

Dr. B.B. Hegde First Grade College  
Kundapura -576201

Signature

PLACE : KUNDAPURA  
DATE : 08-06-2024

8/06/24

Principal  
Dr. B.B. Hegde First Grade College  
Kundapura -576201

