



Dr. B. B. HEGDE FIRST GRADE COLLEGE, KUNDAPURA

Accredited by NACC With B++ Grade (Cycle I)

(Affiliated to Mangalore University)

(A Unit of Coondapur Education Society (R.), Kundapur)

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Prof. K. Umesh Shetty, M.Com, M.Phil, PGDHE.

PRINCIPAL

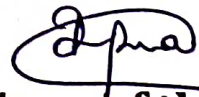
No. BBHC /2023-24/MRP- 05

Date: 05/06/2024


Certificate

This is to certify that the Mini research project entitled "A study of customer satisfaction in online shopping: identifying challenges faced by them in Kundapur region," submitted to the Mangalore University, in partial fulfilment of the requirements for the award of the Degree of Bachelor of Commerce is the record of original work done by the students of III B.Com (C) during the Academic year 2023-24. They did this work under my supervision and guidance. This report has not previously formed the basis for the award of any candidate of any Degree/Diploma/ Associateship/ Fellowship or other similar title of the University earlier


Principal
Principal
Dr. B.B. Hegde First Grade College
Kundapur - 576201


Signature of the Guide

Countersigned


HOD, Commerce



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MINI RESEARCH PROJECT ON "A STUDY OF CUSTOMER SATISFACTION IN ONLINE SHOPPING: IDENTIFYING CHALLENGES FACED BY THEM IN KUNDAPURA REGION"

GUIDE

Ms. DEEPA POOJARY, Assistant Professor
Department of Commerce

PROJECT TEAM

Roll No	Register No	Names	Class and Section
CM21169	U05BB21C0276	Chethan	III B. Com (C)
CM21173	U05BB21C0150	Dheeraj K	III B. Com (C)
CM21195	U05BB21C0244	Pratham	III B. Com (C)
CM21221	U05BB21C0188	Sudeep	III B. Com (C)



2023-24


Principal
Dr. B.B. Hegde First Grade College
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