

Dr. B. B. HEGDE FIRST GRADE COLLEGE, KUNDAPURA

Accredited by NACC With B++ Grade (Cycle I)

(Affiliated to Mangalore University)

(A Unit of Coondapur Education Society (R.), Kundapura)

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Prof. K. Umesh Shetty, M.Com, M.Phil, PGDHE.

PRINCIPAL

No. BBHC /2023-24/MRP- 25

Date: 05/06/2024

## Certificate

*This is to certify that the Mini research project entitled "A study of consumer satisfaction with reference to Toyota Motors, Hemmady," submitted to the Mangalore University, in partial fulfilment of the requirements for the award of the Degree of Bachelor of Commerce is the record of original work done by the students of III B.Com (A) during the Academic year 2023-24. They did this work under my supervision and guidance. This report has not previously formed the basis for the award of any candidate of any Degree/Diploma/ Associateship/ Fellowship or other similar title of the University earlier.*

  
Principal

Principal

Dr. B.B. Hegde First Grade College  
Countersigned

  
Signature of the Guide

  
HOD, Commerce



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MINI RESEARCH PROJECT ON

“A STUDY OF CONSUMER SATISFACTION WITH REFERENCE TO  
TOYOTA MOTORS HEMMADY”

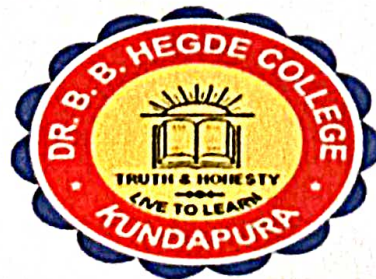
GUIDE

Ms. MALATHI, Assistant Professor

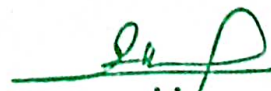
Department of Commerce

PROJECT TEAM

ROLL NO	REGISTER NO	NAME	CLASS AND SECTION
CM21018	U05BB21C0091	Deeksha	III B.COM. (A)
CM21040	U05BB21C0146	Poornima	III B.COM. (A)
CM21058	U05BB21C0101	Shreya B	III B.COM.(A)
CM21059	U05BB21C0093	Shridevi	III B.COM.(A)



2023-2024

  
**Principal**  
Dr. B.B. Hegde First Grade College  
Kundapura -576201