



Dr. B. B. HEGDE FIRST GRADE COLLEGE, KUNDAPURA

Accredited by NACC With B++ Grade (Cycle I)

(Affiliated to Mangalore University)

(A Unit of Coondapur Education Society (R.), Kundapura)

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Prof. K. Umesh Shetty, M.Com, M.Phil, PGDHE.

PRINCIPAL

No. BBHC /2023-24/MRP- 63

Date: 12/06/2024

Certificate

This is to certify that the Mini research project entitled "A study of customer satisfaction on Spotify Music App and Podcasts." submitted to the Mangalore University, in partial fulfilment of the requirements for the award of the Degree of Bachelor of Commerce is the record of original work done by the students of III B.Com (A) during the Academic year 2023-24. They did this work under my supervision and guidance. This report has not previously formed the basis for the award of any candidate of any Degree/Diploma/ Associateship/ Fellowship or other similar title of the University earlier.

Principal

Principal

Dr. B.B. Hegde First Grade College
Kundapura

HOD, Commerce

Signature of the Guide



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MINI RESEARCH PROJECT ON

**“A STUDY ON CUSTOMER SATISFACTION ON SPOTIFY MUSIC APP
AND PODCASTS”**

Guide

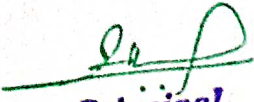
Ms. Malathi, Assistant Professor
Department of Commerce

Project Team

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2023-24


Principal
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